

From: "George Morino" <george_morino@msn.com>
To: [-] "george morino@toyota" <george_morino@toyota.com>
Cc: [-] .
Bcc: [-] .
Subject: Fw: CONFIDENTIAL - DRAFT Q&A for ES 350 Issue.

Sent: 4/1/2007 3:17 PM

----- Original Message -----

From: George Morino
To: George_Morino@Toyota.com
Sent: Sunday, April 01, 2007 3:09 PM
Subject: CONFIDENTIAL - DRAFT Q&A for ES 350 Issue

Proposed change to statement and Q&A:

[Old]

NHTSA has received five consumer complaints regarding unintended throttle control in the subject vehicles.

[New]

NHTSA received five consumer where the All Weather Floor Mat may have interfered with the accelerator pedal operation.

Statement:

On March 29, 2007, the National Highway Traffic Safety Administration ("NHTSA") opened an investigation called a Preliminary Evaluation on certain 2007 model year Lexus ES 350 vehicles. NHTSA is concerned that if the Lexus All Weather Floor Mat is installed on top of the existing Lexus Carpeted Floor Mats, the All Weather Floor Mats would not be secured by the retaining hooks (clips) and may slip forward interfering with the accelerator pedal. NHTSA has received five consumer complaints where the All Weather Floor Mat may have interfered with the accelerator pedal operation.

A Preliminary Evaluation is an early-stage inquiry to determine if further analysis (an Engineering Analysis) is warranted; this is not a recall. Lexus is currently cooperating fully with the agency in its efforts to investigate the allegations.

Q2: What prompted NHTSA to investigate these issues?

A2: NHTSA received five consumer where the All Weather Floor Mat may have interfered with the accelerator pedal operation. Based upon consumer interviews, the agency believes that the accessory Lexus All Weather Floor Mat, if not properly installed, may interfere with the accelerator pedal on certain 2007 model year Lexus ES 350 vehicles.